



AYBU Quality Commission



ANKARA LIGHTENING BEYAZIT UNIVERSITY

Organisation Drink Evaluation The report (KIDR) Leadership, Governance and Quality



Example: How Evidence must be presented.



A.4. Stakeholder Participat

Gereklilikler; kurumda/birimde olması gereken durumdur.

Requirements

Unit, drink And external strategic stakeholders decisions And to the processes It must establish and manage the necessary systems to receive, respond to, and use feedback from its stakeholders in its decision-making processes, in order to ensure their participation.

A.4.1. Internal and External Stakeholder Participation

Decisions of internal and external stakeholders taking, governance and improvement Participation mechanisms for these processes have been defined. The effectiveness, institutionalization, and continuity of the participation that has taken place are examined. Examples of practical applications , particularly regarding student participation in internal quality assurance systems, are discussed. And external stakeholder participation And event It is available. The results are being evaluated and relevant improvements are being implemented.



Good Example



A.4. Stakeholder Participation

PUKÖ çevrimi kanıtları ile açıklanmalı, paydaş katılımı vurgulanmalıdır.



A.4.1. Drink And External Stakeholder Engagement

Our university policies within the framework Our unit strategic in the plan drink And external stakeholder participation to provide a goal towards determined determined by target academic and administrative staff and student satisfaction rates and is monitored through performance indicators developed for advisory board meetings.

... individuals /institutions opinion (Evidence A.4.1.1. Stakeholder Opinion received about official correspondence) taken developed ... surveys currently being implemented And results with stakeholders (Evidence A.4.1.2. Advice Board (Minutes)) It is being shared.

Questionnaire findings relating to in the boards is being evaluated (Evidence A.4.1.3. Surveys, workshops And stakeholder opinions with (Minutes of the Board Meetings containing the relevant agenda items)).

Advice Board in their meetings unit education, research, social contribution And managerial activities external with stakeholders is being evaluated.

Academic In the boards stakeholder opinions in line with to develop open direction aspect to emerge out ... A Unit Improvement Plan (UIP) has been prepared to improve the issues (Evidence A.4.1.4. Improvement Plan).

MODE And BEEP within ... coded activities towards ... transactions It has been carried out. The ongoing improvement Stakeholders have been informed about the studies.



Bad Example



A.4. Paydaş Katılımı



A.4.1. İç ve Dış Paydaş Katılımı

Drink And external stakeholders decision taking, governance And improvement to their processes An annual meeting is held with the Advisory Board to discuss participation. Additionally, Student, Academic and Administrative Staff Satisfaction Surveys and Course Evaluation are conducted.

survey It is located .

Online intra- aspect applied surveys The person participation has been provided (Evidence: Questionnaire Screen (Image)). Applied surveys organised aspect It is being reported.

- Sadece gerekliliklerin yapılıyor gibi yazılması yeterli değildir. Süreç açıklanmalı, PUKÖ çevrimi anlatılmalıdır.
- Anketlerin uygulanmış olması yeterli değildir. Anketlerin nasıl geliştirildiği, analiz raporu bulguları ve bu bulgular çerçevesinde yürütülen iyileştirmeler aktarılmalıdır.



What's that Removal Required Evidence



- A.1. Leadership And Quality: Evaluation
 - TS MOST ISO 9001:2015 documents And PUKÖ (Plan, The systematic (Apply, Check, Act) cycle aspect implementation It is located.
 - Student representation
 - Quality of its culture in units it has become widespread evidence regarding this .



What's that Removal Required Evidence



- A.2. Mission And Strategic Objectives
 - During the field assessment, the units of the University strategic to the plan How contribution It was asked what it provides. This strategic units within the framework It is recommended that unit objectives be established and followed, taking into account the plan objectives.
 - If any updated or improved Documents such as processes, forms, workflow diagrams, risks, etc.



What's that Removal Required Evidence



- A.3. Management Systems

- Which digital solutions, integrated One There is evidence that it is used for process monitoring and performance measurement.
- Person sources in management prize And incentive criteria and in-service training activities, etc.
staff development supporting Evidence regarding the applications.



What's that Removal Required Evidence



- A.4. Stakeholder Participation
 - Advice established meeting minutes.
 - Advice established their decisions that it was implemented official writing and applications.
 - If any workshop minutes And with the subject relating to improvements made .
 - Student with their representatives done meeting minutes And received with decisions related improvements.
 - Surveys evaluation and in surveys problems Improvements that have been and are planned in accordance with the plan .
 - With graduates communication and Activities.



What's that Removal Required Evidence



- A.5. Internationalization

- Work troops And protocols
- International student And teaching member rates
- International mobility And project their performances
- With internationalization relating to promotion activities
- International in the rankings good luck



Questions ...



From the past To the future

- *Innovator Education*
- *Pioneer Research*
- *Social Responsibility*
- *Continually Improvement*

Thanks...